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PART III: EVALUATION OF STUDENT SERVICES

This year's module focuses on programs and services provided by the Career Center at Cal.

Overall experience

1. Do you know where the Cal Career Center is located?

- 1344** (66.5%) Yes
396 (19.6%) No
280 (13.9%) Not sure

2. During this academic year, what was your experience with the Career Center?

- 832** (41.2%) Didn't need
518 (25.6%) Needed but didn't use
115 (5.7%) Used and it was excellent
326 (16.1%) Used and it was good
193 (9.6%) Used and it was fair
36 (1.8%) Used and it was poor

Why didn't you use the Career Center? *(Please select all that apply.)*

- | | |
|---|---|
| 53 (2.2%) I had never heard of it | 26 (1.1%) I had concerns about possible costs |
| 182 (7.5%) I didn't know what it offered | 17 (0.7%) I had concerns about possible lack of confidentiality |
| 69 (2.9%) I didn't know if I was eligible | 43 (1.8%) I was embarrassed to use it |
| 201 (8.3%) I did not know how to access it | 307 (12.7%) I didn't have enough time |
| 35 (1.4%) It has a poor reputation | 10 (0.4%) I use an off-campus service instead |
| 66 (2.7%) The hours are inconvenient | 46 (1.9%) Other, please specify [<i>Open-ended text field</i>] |

190 (7.9%) The location is inconvenient

3. During this academic year, how many times have you visited the Career Center's website (*career.berkeley.edu*)?

667 (32.9%) Never

550 (27.1%) Once or twice

405 (20.0%) Three to five times

404 (19.9%) Six times or more

Career Center Programs & Services

The following four sections ask about a number of programs and services offered by the Career Center. Please select the response that mostly closely reflects your experience with each specific program or service.

4. Career counseling services

| | Used it | Never used but know about it | Know a little about it | Have never heard of it |
|--|--------------------|------------------------------|------------------------|------------------------|
| Career assessments (tests that help clarify career or academic interests) | 178 (8.9%) | 592 (29.7%) | 310 (15.6%) | 913 (45.8%) |
| Career counseling appointments (one-on-one 45- or 15-minute sessions with career counselors) | 376 (18.9%) | 655 (32.9%) | 334 (16.8%) | 625 (31.4%) |
| Career exploration workshops (such as <i>Career Options for English Majors</i> , <i>Intro. to International Careers</i>) | 116 (5.8%) | 604 (30.4%) | 355 (17.9%) | 911 (45.9%) |
| CareerMail (email lists for different career, internship, and graduate school interests) | 523 (26.4%) | 380 (19.2%) | 251 (12.7%) | 830 (41.8%) |
| Career Week (April event featuring over 35 career and internship workshops) | 381 (19.2%) | 793 (39.9%) | 410 (20.6%) | 405 (20.4%) |
| Services for students with disabilities (such as <i>Cal Transitions</i> , help with disclosing disabilities to employers) | 41 (2.1%) | 585 (29.6%) | 324 (16.4%) | 1026 (51.9%) |

| | | | | |
|---|--------------------|--------------------|--------------------|---------------------|
| What Can I Do with a Major in... (online survey results showing where Cal alumni found jobs and went to graduate school) | 510 (25.6%) | 435 (21.9%) | 382 (19.2%) | 663 (33.3%) |
| @cal Career Network (online database of Cal alumni willing to talk to Cal students about their careers) | 90 (4.5%) | 404 (20.3%) | 276 (13.9%) | 1219 (61.3%) |

5. Internship services

| | Used it | Never used but know about it | Know a little about it | Have never heard of it |
|--|--------------------|------------------------------|------------------------|------------------------|
| Externships (winter break opportunities to observe Cal alumni at their jobs) | 66 (3.3%) | 562 (28.4%) | 349 (17.6%) | 1003 (50.7%) |
| Internship fairs/internship opportunities at other fairs (such as <i>Early Bird Internship Fair, Internship & Summer Job Fair</i>) | 434 (21.9%) | 667 (33.7%) | 459 (23.2%) | 421 (21.3%) |
| Internship workshops (such as <i>Finding Your First Internship, Internships in Health</i>) | 129 (6.5%) | 685 (34.6%) | 457 (23.1%) | 710 (35.8%) |
| Online internship resources (such as online internship listings, lists of internships by career field) | 423 (21.4%) | 475 (24.1%) | 408 (20.7%) | 669 (33.9%) |

6. Employment services

| | Used it | Never used but know about it | Know a little about it | Have never heard of it |
|---|--------------------|------------------------------|------------------------|------------------------|
| CalJobs: Job Listings (online database with full and part-time, on and off-campus jobs and internships) | 886 (44.5%) | 413 (20.8%) | 320 (16.1%) | 370 (18.6%) |
| CalJobs: On Campus Recruiting (employers holding interviews for jobs and internships at the Career Center) | 410 (20.6%) | 702 (35.3%) | 412 (20.7%) | 465 (23.4%) |
| Career fairs (such as <i>Cal Career Fair, Nonprofit & Public Service Career Fair, Just in Time</i>) | 623 (31.4%) | 747 (37.7%) | 378 (19.1%) | 236 (11.9%) |

Job Fair)

Employer information sessions (employers' presentations to introduce their organizations to Cal students) **259 (13.1%) 620 (31.3%) 399 (20.2%) 702 (35.5%)**

Job search tools (such as resume critiques, mock interviews, *Job Search Guide*, *Vault* employer & industry guides) **357 (18.0%) 553 (27.9%) 394 (19.9%) 680 (34.3%)**

Job search workshops (such as *Writing an Effective Resume*, *Preparing for Successful Interviews*) **234 (11.8%) 672 (33.9%) 424 (21.4%) 650 (32.8%)**

7. Graduate school services

Used it Never used but know about it Know a little about it Have never heard of it

Ask the Counselor (online question and answer service addressing graduate school concerns) **119 (6.1%) 362 (18.5%) 267 (13.6%) 1209 (61.8%)**

Graduate school fairs (such as *Graduate School Fair*, *Law School Fair*) **119 (6.1%) 494 (25.2%) 337 (17.2%) 1008 (51.5%)**

Graduate school workshops (such as *Writing a Winning Statement for Graduate School*) **72 (3.7%) 472 (24.2%) 330 (16.9%) 1074 (55.1%)**

Medical school workshops & visits (such as *Pre-med Info Session*, *Meet the Medical School: UCSF*) **88 (4.5%) 476 (24.4%) 298 (15.3%) 1090 (55.8%)**

Law school workshops & visits (such as *Law School Application Essentials*, *Meet the Law School: Duke*) **44 (2.3%) 486 (24.9%) 291 (14.9%) 1128 (57.9%)**

Letter service (service to manage letters of recommendation for graduate school admission) **142 (7.3%) 451 (23.0%) 287 (14.7%) 1078 (55.1%)**

Online statement review service (submit your graduate school admission essay for feedback) **36 (1.8%) 352 (18.0%) 226 (11.6%) 1337 (68.5%)**

Internship experience

8. How important do you feel an internship is to your future career or graduate school plans?

817 (40.7%) Extremely important
556 (27.7%) Very important
440 (21.9%) Somewhat important
154 (7.7%) Not very important
38 (1.9%) Not at all important
[249 missing] (Select one)

9. How many career-related internships have you had since starting at Cal?

Part-time

Full-time

| | |
|-----------------------------------|-----------------------------------|
| 1451 (76.1%) 0 | 1476 (82.2%) 0 |
| 294 (15.4%) 1 | 238 (13.3%) 1 |
| 117 (6.1%) 2 | 59 (3.3%) 2 |
| 33 (1.7%) 3 | 16 (0.9%) 3 |
| 9 (0.5%) 4 | 5 (0.3%) 4 |
| 1 (0.1%) 5 | 1 (0.1%) 5 |
| 1 (0.1%) 7 or more | [474 missing] (Select one) |
| [361 missing] (Select one) | |

10. If you had an internship in Summer 2006, please provide the following information:

Employer's name

Title of your position

Salary/compensation

[Open-ended text field]

[Open-ended text field]

96 (27.6%) None
41 (11.8%) Less than \$10/hour
116 (33.3%) \$10/hour to \$14.99/hour
43 (12.4%) \$15/hour to \$19.99/hour
38 (10.9%) \$20/hour to \$25/hour
14 (4.0%) Over \$25/hour
[2043 missing] (Select one)

11. If you have not had any internships during your time at Cal, what is the primary reason?

- 414** (27.8%) I didn't have enough time
- 283** (19.0%) I didn't know how to find one
- 119** (8.0%) I couldn't find one related to my interests
- 116** (7.8%) I needed to earn more money
- 78** (5.2%) It didn't occur to me to look for an internship
- 98** (6.6%) I am still undecided about my career goals
- 223** (15.0%) I am not ready for an internship at this point, but plan to obtain one later
- 157** (10.6%) Other, please specify: *[Open-ended text field]*

12. Finally, what could the Career Center do to better serve Cal undergraduates?

[Open-ended textarea field]

Notes: Counts are in bold and precede items they are counting. Missing values are not included in the counts. Percentages for multiple selection items are based on the total number of active cases.

Number of cases: **2,419**

Response rate for module: **52.5%**

Margin of error for module: **±1.4%**